

Jemez Springs Domestic Water Association

16899 Highway 4

P.O. Box 123, Jemez Springs, NM 87025

Phone (575) 829-3083  email: jsdwa@windstream.net

Website www.jsdwa.org

OTHER FEES

New Installation \$1,500.00 +
tax Reinstallations \$400.00 +
tax Reconnections \$50.00 +
tax Meter Read Fee \$20.00 +
tax

(for meter readings requested between regularly scheduled meter readings)

Late Payment Fee \$30.00 + tax

(for all delinquent accounts that have met the criteria for a delinquent letter to be sent)

Upon notice duly given, the Jemez Springs Domestic Water Association has considered and adopted a Deterrence of Excessive Usage Rate. The Board of Directors of JSDWA, based on its investigation and experience finds the following:

1. Excessive use of the water supply by any individual member has the capacity to harm the safety, health, and well-being of the other members.
2. Rate increases per gallon based on amount of usage is an effective method of reducing consumption and protecting the supply of water to all members of the water system.
3. Despite the existing summer differential rate, which is meant to encourage water conservation, JSDWA has experienced excessive metered usage.

Acting to protect the water supply to the community, JSDWA, following a duly noticed and called public meeting, has adopted the rates set forth above. JSDWA's Board of Directors retains the authority to examine high bills on a case-by-case basis to determine whether adjustments are warranted. Cases in which adjustments may be warranted include, but are not limited to: leaks that have been identified **and** repaired, erroneous meter readings.

LEAK ADJUSTMENT POLICY

A customer may ask for an adjustment to their bill if they experience a leak, all adjustments shall be approved by the Jemez Springs Water Board. To qualify for an adjustment, the leak must be fixed within 30 days of identification of the problem by the Water User or JSDWA. Property owners requesting an adjustment shall provide proof that the leak is repaired (in the form of plumbers' bills, receipts for parts, or other similar documents). The adjustment will reduce the overage by ½. An adjustment can only be given to each customer once per year. Any deviation from this policy requires board action.

This Leak Adjustment Policy is effective December 12, 2016.