

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Jemez Springs DWUA Failed to Submit Corrective Action Within Required Time Frame

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

A routine sanitary survey conducted on October 8, 2024 by the New Mexico Environment Department-Drinking Water Bureau (NMED DWB) found:

- 1. Holes present on tank cover, allowing insects/debris to enter the water.**
- 2. Onsite water operator is not certified as a New Mexico Water Operator**
- 3. DSSP needs to be updated and complete.**
- 4. Operations and Maintenance Plan needs to be updated and complete.**
- 5. Water System map needs to be updated and complete.**
- 6. Flow production meter needs to be installed on each spring source.**
- 7. Third Storage Tank in Area III needs to get approved by DWB Engineering.**
- 8. Gallagher Storage Tank ladder gate needs to be closed and locked.**
- 9. Must submit inspection report to DWB for Gallagher Storage Tank.**
- 10. Must submit inspection report to DWB for Sino Area III West Storage Tank.**
- 11. Must submit inspection report to DWB for Sino Area III East Storage Tank.**
- 12. Must submit inspection report to DWB for Duerme Area 1 East Storage Tank.**
- 13. Must submit inspection report to DWB for Duerme Area 1 West Storage Tank.**
- 14. Must submit inspection report to DWB for Church Canyon East Storage Tank.**
- 15. Must submit inspection report to DWB for Church Canyon West Storage Tank.**

We were to consult with the NMED-DWB regarding the appropriate corrective actions within 30 days as required by Environmental Protection Agency's (EPA's) Ground Water Rule. However, we failed to take these actions by the deadlines established by the NMED DWB.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

We have submitted the corrective action plan as of January 2025. We are also working on correcting the above listed deficiencies. As of April 2025, we only lack the updates to the operations plan and having the third tank in Area 3 recognized by the Drinking Water Bureau.

For more information, please contact:

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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.