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# Jemez Springs Domestic Water Association

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## For Immediate Release

Dear Jemez Springs Domestic Water Association Customer,

We are excited to announce that Jemez Springs Domestic Water Association has adopted FrontDesk, a web-based platform that gives our residents access to a variety of tools to interact with us in one convenient place. We have invested in this platform to provide a modern, satisfying, and convenient experience. This is part of our effort to provide superior customer service and offerings to Jemez Springs Domestic Association customers and to strengthen the connection between citizen and government. Sign up for FrontDesk here:

<https://jemezspringsdwa.frontdeskworks.com/>

FrontDesk offers many exciting features and benefits for all customers including:

- Conveniently pay your monthly bill from the comfort and safety of your home. No more writing out a check each month to pay your water bill!
- Receive bills electronically.
- Enroll in AutoPay using ACH (bank account) or credit/debit card payments so you won't have to remember to pay your bills each month.
- 24/7 access to your utility account and usage information (usage readings updated monthly), tracking multiple accounts, and submitting service requests.
- Conveniently submit water service requests from your computer or mobile device.

FrontDesk is mobile-friendly and can be accessed anywhere from any device with an internet connection. Log in to see your outstanding bills, pay bills online or enroll in AutoPay for added convenience.

### **What does it mean if you currently receive electronic bills or make online payments?**

You will need to log into FrontDesk and create a new account. You will be required to update your preferences and can also now sign up for AutoPay. Because we value the security of your information and respect your privacy, we will not be transferring your information to the new billing system.

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Please be sure to create your FrontDesk account as soon as possible as your current online payment solution will not be available after October 14, 2025.

Sign up for FrontDesk after October 14, 2025 by visiting  
<https://jemezspringsdwa.frontdeskworks.com/>

Best Regards,

Jemez Springs Domestic Water Association

FrontDesk is provided by gWorks, a GovTech company specializing in software and services to small local governments throughout the Midwest. gWorks has more than 20 years of experience bringing simple solutions to create stronger communities and smarter government. Visit [gworks.com](https://gworks.com) for more information